



ISO 9001:2008-5.3 Quality Policy

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COMPANY PROPRIETARY INFORMATION

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Quality Policy Statement

Centerprise International Ltd is committed to operating a Quality Management System which places customer satisfaction and product performance as its top priorities.

The Quality Manual has been prepared to document the statement of the quality policy and quality objectives of Centerprise International Ltd. It contains the documented procedures required by ISO9001:2008 needed to ensure the effective planning, operation and control of the described company's processes. Our ISO 9001:2008 Quality Manual and the associated procedures act as the core documents when producing additional documents to support the other accreditations.

The company supplies IT solutions to its customers that include:

- The manufacture, installation and maintenance (on-site and off-site) of customised PC's and servers.
- Supply of peripheral equipment and PC hardware components.
- Provision of network solutions.
- Design and development of customised PC embedded systems.
- To design and develop bespoke applications to meet the needs of the customers

The objectives of the company are stated below:

- The organisational goal of the company is to be a leading UK supplier of the above IT solutions.
- It is the aim of Centerprise International Ltd to meet the needs and expectations of its customers on time, first time, every time. This is the customer's right and our goal.

These objectives and goals are reflected in the annual business plans of company departments and reviewed during our formal Quality Management Systems review process.

The **Directors** and **Managers** of the company are committed to meet the quality needs of the IT solutions supplied to its customers, stated above, by operating and continually improving the Quality Management System. The company will ensure that all members of staff are fully conversant with the company Quality Policy and objectives, through an on-going training programme, combined with an investment strategy to meet specific requirements.

The Quality System is constantly under regular review and audit. All employees of Centerprise International Ltd are invited to suggest possible improvements in working practice to the Quality Manager or the Managing Director.

Signed:.....

CEO

05/09/2014
